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SYNERGY: TAMING THE 5 DYSFUNCTIONS OF A TEAM

Whether we like it or not, all teams are potentially dysfunctional. This is inevitable because they are made up of fallible, imperfect human beings. From the basketball court to the executive suite, politics and confusion are more the rule than the exception.

Fortunately, the causes of dysfunction are both identifiable and curable. However, they don't die easily. Making a team functional and cohesive requires extraordinary levels of courage and discipline.

The Online Team Assessment is a fully automated, web-based tool that helps a team better understand its susceptibility to the model found in the book *The Five Dysfunctions of a Team*. With 38 statements, the assessment identifies a team's strengths and weaknesses, as well as those areas where team members have differing perspectives. The detailed report offers recommendations for overcoming potential dysfunction and instructions for debriefing the results.