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TACKLING TENSION: THE ART OF COURAGEOUS CONVERSATIONS

Whenever you're not getting the results you're looking for, it's likely a difficult conversation is keeping you stuck.

Whether it's a problem with poor quality, slow time-to-market, declining customer satisfaction, or a strained relationship.

Whatever the issue, if you can't talk honestly with nearly anybody about almost anything, you can expect poor results.

Difficult Conversations teaches skills for creating alignment and agreement by fostering open dialogue around high-stakes, emotional, or risky topics, at all levels of your organisation.

By learning how to speak and be heard (and encouraging others to do the same), you'll surface the best ideas, make the highest-quality decisions, and then act on your decisions with unity and commitment.